

COMPANIES HOUSE STATISTICS - WORKLOAD & PERFORMANCE

For the period August 08

Workload:
Documents

	England & Wales			Scotland			Great Britain		
	Month	last year	% change on same period 2007/08	Month	last year	% change on 2007/08	Month	last year	% change on 2007/08
Annual Returns	159,716	149,902	6.5	7,595	8,379	-9.4	167,311	158,281	5.7
Accounts	126,055	136,437	-7.6	6,466	6,677	-3.2	132,521	143,114	-7.4
Mortgage	13,978	23,337	-40.1	1,343	1,238	8.5	15,321	24,576	-37.7
Liq. & Rec.	10,170	8,392	21.2	283	242	16.9	10,453	8,634	21.1
Other Stat. Docs	212,662	264,378	-19.6	13,156	14,102	-6.7	225,818	278,480	-18.9
Number of :									
New Companies Incorporated	22,929	28,387	-19.2	1,417	1,614	-12.2	24,346	30,001	-18.8
Change of Name Registered	3,408	3,989	-14.6	223	250	-10.8	3,631	4,239	-14.3

The above figures relate to the calendar month of August, therefore the weekly breakdown below will not add up to the monthly figure.

week ending

10/08/2008 New Companies Incorporated	6,220	6,665	-6.7	350	333	5.1	6,570	6,998	-6.1
17/08/2008 New Companies Incorporated	5,774	6,315	-8.6	325	406	-20.0	6,099	6,721	-9.3
24/08/2008 New Companies Incorporated	5,804	5,739	1.1	337	340	-0.9	6,141	6,079	1.0
31/08/2008 New Companies Incorporated	4,233	5,718	-26.0	329	330	-0.3	4,562	6,048	-24.6
10/08/2008 Change of Name Registered	798	826	-3.4	49	75	-34.7	847	901	-6.0
17/08/2008 Change of Name Registered	856	886	-3.4	66	65	1.5	922	951	-3.0
24/08/2008 Change of Name Registered	910	1,020	-10.8	40	46	-13.0	950	1,066	-10.9
31/08/2008 Change of Name Registered	665	798	-16.7	55	47	17.0	720	845	-14.8

Software and Web filed documents

During August 90% of incorporations were filed electronically and 50% of Document Examination Branch forms. ie 49% of all documents accepted.

Output: August 08

Image Based Company Searches

Total Company Image searches	Month
last year	342,312
% change on 2007/08	331,307
	3%

Image Based Searches incl additional docs

Total Image Searches (all)	Month
% change on 2007/08	461,735
	465,929
	-1%

Public Targets - % achieved as at August 08

Service Availability on CHD 91.2%	WebCheck Availability 91.2%	Webfiling Availability 91.2%	Image Quality 99.5%
Target: 99%	Target: 99%	Target: 99%	Target: 99.5%
Service availability targets were not met this month due to an electrical shutdown on the weekend of 23-25 August when these services were not available			

Disputes & Queries GB August 08	Late filing Penalties Disputes cleared	1374	All complaints (excl LFP) rec'd	1,650
	Replied within 10 days	919	Replied within 5 days	98%
	Replied within 10 days (percentage)	67%		