

COMPANIES HOUSE STATISTICS - WORKLOAD & PERFORMANCE

For the period May 09

**Workload:**  
**Documents**

	England & Wales			Scotland			Great Britain		
	Month	last year	% change on same period 2008/09	Month	last year	% change on 2008/09	Month	last year	% change on 2008/09
<b>Annual Returns</b>	169,651	145,085	16.9	9,510	8,968	6.0	179,161	154,053	16.3
<b>Accounts</b>	134,622	125,281	7.5	7,398	6,489	14.0	142,020	131,770	7.8
<b>Mortgage</b>	11,408	19,194	-40.6	820	1,354	-39.4	12,228	20,548	-40.5
<b>Liq. &amp; Rec.</b>	11,955	11,214	6.6	284	203	39.9	12,239	11,417	7.2
<b>Other Stat. Docs</b>	202,799	232,168	-12.6	12,780	16,618	-23.1	215,579	248,786	-13.3
Number of :									
<b>New Companies Incorporated</b>	26,019	25,353	2.6	1,529	1,481	3.2	27,548	26,834	2.7
<b>Change of Name Registered</b>	3,570	4,034	-11.5	271	290	-6.6	3,841	4,324	-11.2

The above figures relate to the calendar month of May, therefore the weekly breakdown below will not add up to the monthly figure.

week ending

10/05/2009	<b>New Companies Incorporated</b>	5,932	5,294	12.1	334	339	-1.5	6,266	5,633	11.2
17/05/2009	<b>New Companies Incorporated</b>	6,983	6,195	12.7	385	354	8.8	7,368	6,549	12.5
24/05/2009	<b>New Companies Incorporated</b>	6,768	6,237	8.5	381	334	14.1	7,149	6,571	8.8
31/05/2009	<b>New Companies Incorporated</b>	5,332	5,196	2.6	340	314	8.3	5,672	5,510	2.9
10/05/2009	<b>Change of Name Registered</b>	820	874	-6.2	66	55	20.0	886	929	-4.6
17/05/2009	<b>Change of Name Registered</b>	961	1,175	-18.2	83	105	-21.0	1,044	1,280	-18.4
24/05/2009	<b>Change of Name Registered</b>	972	1,034	-6.0	50	61	-18.0	1,022	1,095	-6.7
31/05/2009	<b>Change of Name Registered</b>	669	500	33.8	52	54	-3.7	721	554	30.1

May 09

**Software and Web filed documents - % filed electronically**

Incorporations	93.1%
Annual returns	88.7%
Annual Accounts	15.7%
Other documents	47.9%
Total documents filed	52.3%

**Output: May 09**

**Image Based Company Searches**

	Month
<b>Total Company Image searches</b>	<b>370,968</b>
last year	325,389
% change on 2008/09	14%

**Image Based Searches incl additional docs**

	Month
<b>Total Image Searches (all)</b>	<b>483,331</b>
	451,335
% change on 2008/09	7%

**Public Targets - % achieved as at May 09**

**Service Availability on CHD**  
100.0%

Target: 99%

**WebCheck Availability**  
99.9%

Target: 99%

**Webfiling Availability**  
89.9%

Target: 99%

**Image Quality**  
99.6%

Target: 99.5%

**Disputes & Queries GB**

May 09

**Late filing Penalties Disputes cleared**

Replied within 10 days

Replied within 10 days (percentage)

3271

446

14%

**All complaints (excl LFP) rec'd**

Replied within 5 days

1908

98.1%

**Late filing Penalties GB**

May 09

April 09 - May 09

Penalties raised	Disputes rec'd	%	Value of penalties raised
20,136	3,365	16.7	£12.0m
41,628	6,536	15.7	£24.4m