

COMPANIES HOUSE STATISTICS - WORKLOAD & PERFORMANCE

For the period November 09

**Workload:**  
Documents

|                                   | England & Wales |           |                                 | Scotland |           |                     | Great Britain |           |                     | N Ireland |
|-----------------------------------|-----------------|-----------|---------------------------------|----------|-----------|---------------------|---------------|-----------|---------------------|-----------|
|                                   | Month           | last year | % change on same period 2008/09 | Month    | last year | % change on 2008/09 | Month         | last year | % change on 2008/09 | Month     |
| <b>Annual Returns</b>             | 161,947         | 147,775   | 9.6                             | 9,778    | 8,610     | 13.6                | 171,725       | 156,385   | 9.8                 | 1,374     |
| <b>Accounts</b>                   | 154,436         | 145,543   | 6.1                             | 9,954    | 9,706     | 2.6                 | 164,390       | 155,249   | 5.9                 | 3,214     |
| <b>Mortgage</b>                   | 12,949          | 14,777    | -12.4                           | 1,185    | 971       | 22.0                | 14,134        | 15,748    | -10.2               | 263       |
| <b>Liq. &amp; Rec.</b>            | 13,082          | 10,880    | 20.2                            | 258      | 299       | -13.7               | 13,340        | 11,179    | 19.3                | 46        |
| <b>Other Stat. Docs</b>           | 421,067         | 209,707   | 100.8                           | 27,525   | 13,859    | 98.6                | 448,592       | 223,566   | 100.7               | 4,773     |
| Number of :                       |                 |           |                                 |          |           |                     |               |           |                     |           |
| <b>New Companies Incorporated</b> | 27,893          | 22,641    | 23.2                            | 1,578    | 1,230     | 28.3                | 29,471        | 23,871    | 23.5                | 326       |
| <b>Change of Name Registered</b>  | 4,010           | 3,592     | 11.6                            | 253      | 228       | 11.0                | 4,263         | 3,820     | 11.6                | 48        |

The above figures relate to the calendar month of November, therefore the weekly breakdown below will not add up to the monthly figure.

week ending

|            |                                   |       |       |      |     |     |       |       |       |      |    |
|------------|-----------------------------------|-------|-------|------|-----|-----|-------|-------|-------|------|----|
| 08/11/2009 | <b>New Companies Incorporated</b> | 6,924 | 5,673 | 22.1 | 347 | 326 | 6.4   | 7,271 | 5,999 | 21.2 | 59 |
| 15/11/2009 | <b>New Companies Incorporated</b> | 6,981 | 5,549 | 25.8 | 372 | 325 | 14.5  | 7,353 | 5,874 | 25.2 | 82 |
| 22/11/2009 | <b>New Companies Incorporated</b> | 6,783 | 5,664 | 19.8 | 374 | 329 | 13.7  | 7,157 | 5,993 | 19.4 | 84 |
| 29/11/2009 | <b>New Companies Incorporated</b> | 6,644 | 5,755 | 15.4 | 416 | 250 | 66.4  | 7,060 | 6,005 | 17.6 | 85 |
| 08/11/2009 | <b>Change of Name Registered</b>  | 893   | 842   | 6.1  | 58  | 65  | -10.8 | 951   | 907   | 4.9  | 11 |
| 15/11/2009 | <b>Change of Name Registered</b>  | 1,018 | 856   | 18.9 | 43  | 47  | -8.5  | 1,061 | 903   | 17.5 | 11 |
| 22/11/2009 | <b>Change of Name Registered</b>  | 940   | 1,000 | -6.0 | 70  | 67  | 4.5   | 1,010 | 1,067 | -5.3 | 14 |
| 29/11/2009 | <b>Change of Name Registered</b>  | 985   | 894   | 10.2 | 72  | 49  | 46.9  | 1,057 | 943   | 12.1 | 9  |

November 09

**Software and Web filed documents - % filed electronically**

|                       | GB    | UK   |
|-----------------------|-------|------|
| Incorporations        | 94.2% | 94   |
| Annual returns        | 91.3% | 91   |
| Annual Accounts       | 20.0% | 19.6 |
| Other documents       | 78.2% | 78.0 |
| Total documents filed | 67.1% | 66.9 |

**Output: November 09**

| Image Based Company Searches |         | Image Based Searches incl additional docs |         |
|------------------------------|---------|---|---------|
|                              | Month   |   | Month   |
| Total Company image searches | 448,655 | Total Image Searches (all)                | 575,516 |
| last year                    | 376,512 |   | 498,079 |
| % change on 2008/09          | 19%     | % change on 2008/09                       | 15.5%   |

**Public Targets - % achieved as at November 09**

| Service Availability on CHD* | WebCheck Availability* | Webfiling Availability* | Image Quality |
|------------------------------|------------------------|-------------------------|---------------|
| 99.8%                        | 99.8%                  | 99.8%                   | 97.1%         |
| Target: 99%                  | Target: 99%            | Target: 99%             | Target: 99.5% |

Disputes & Queries UK

**Late filing Penalties Disputes cleared**

|                                     |      |
|-------------------------------------|------|
| 2961                                |      |
| Replied within 10 days              | 2861 |
| Replied within 10 days (percentage) | 97%  |

**All complaints (excl LFP) rec'd**

|                       |       |
|-----------------------|-------|
| 5,330                 |       |
| Replied within 5 days | 98.1% |

**Late filing Penalties UK**

|                        | Penalties raised | Appeals rec'd | %    | Value of penalties raised |
|------------------------|------------------|---------------|------|---------------------------|
| November 09            | 17,695           | 3,242         | 18.3 | £7.65m                    |
| April 09 - November 09 | 139,349          | 24,874        | 17.9 | £74.9                     |

April to September GB only, Northern Ireland included from October

For further information regarding the above statistics please contact [jkulczycki@companieshouse.gov.uk](mailto:jkulczycki@companieshouse.gov.uk)