

COMPANIES HOUSE STATISTICS - WORKLOAD & PERFORMANCE

For the period September 09

Workload:
Documents

	England & Wales			Scotland			Great Britain		
	Month	last year	% change on same period 2008/09	Month	last year	% change on 2008/09	Month	last year	% change on 2008/09
Annual Returns	160,313	168,210	-4.7	9,597	8,685	10.5	169,910	176,895	-3.9
Accounts	156,220	143,098	9.2	9,018	8,858	1.8	165,238	151,956	8.7
Mortgage	12,539	15,386	-18.5	1,052	1,171	-10.2	13,591	16,557	-17.9
Liq. & Rec.	13,021	10,900	19.5	246	306	-19.6	13,267	11,206	18.4
Other Stat. Docs	198,137	234,140	-15.4	12,973	13,882	-6.5	211,110	248,022	-14.9
Number of :									
New Companies Incorporated	30,683	27,136	13.1	1,587	1,441	10.1	32,270	28,577	12.9
Change of Name Registered	3,949	3,870	2.0	271	285	-4.9	4,220	4,155	1.6

The above figures relate to the calendar month of September, therefore the weekly breakdown below will not add up to the monthly figure.

week ending										
06/09/2009	New Companies Incorporated	5,689	5,883	-3.3	337	328	2.7	6,026	6,211	-3.0
13/09/2009	New Companies Incorporated	6,597	5,928	11.3	326	311	4.8	6,923	6,239	11.0
20/09/2009	New Companies Incorporated	7,124	6,581	8.3	336	362	-7.2	7,460	6,943	7.4
27/09/2009	New Companies Incorporated	6,770	6,124	10.5	360	317	13.6	7,130	6,441	10.7
06/09/2009	Change of Name Registered	737	790	-6.7	53	63	-15.9	790	853	-7.4
13/09/2009	Change of Name Registered	816	931	-12.4	42	45	-6.7	858	976	-12.1
20/09/2009	Change of Name Registered	938	926	1.3	77	98	-21.4	1,015	1,024	-0.9
27/09/2009	Change of Name Registered	872	844	3.3	57	59	-3.4	929	903	2.9

September 09 **Software and Web filed documents - % filed electronically**

Incorporations	91.4%
Annual returns	90.4%
Annual Accounts	18.2%
Other documents	52.0%
Total documents filed	53.0%

Output: September 09

Image Based Company Searches	
	Month
Total Company Image searches	401,575
last year	406,840
% change on 2008/09	-1%

Image Based Searches incl additional docs	
	Month
Total Image Searches (all)	521,371
	542,511
% change on 2008/09	-3.9%

Public Targets - % achieved as at September 09

Service Availability on CHD	WebCheck Availability	Webfiling Availability	Image Quality
100.0%	99.7%	99.9%	99.9%
Target: 99%	Target: 99%	Target: 99%	Target: 99.5%

Disputes & Queries GB	Late filing Penalties Disputes cleared	3594	All complaints (excl LFP) rec'd	3218
September 09	Replied within 10 days	2329	Replied within 5 days	98.4%
	Replied within 10 days (percentage)	65%		

Late filing Penalties GB

	Penalties raised	Disputes rec'd	%	Value of penalties raised
September 09	15,056	3,032	20.1	£7.9m
April 09 - September 09	107,903	18,681	17.3	£60.0m