

## **Information Released under Freedom of Information Act**

**Subject:** Companies House ICT Strategy and Companies House IT Organisation Chart

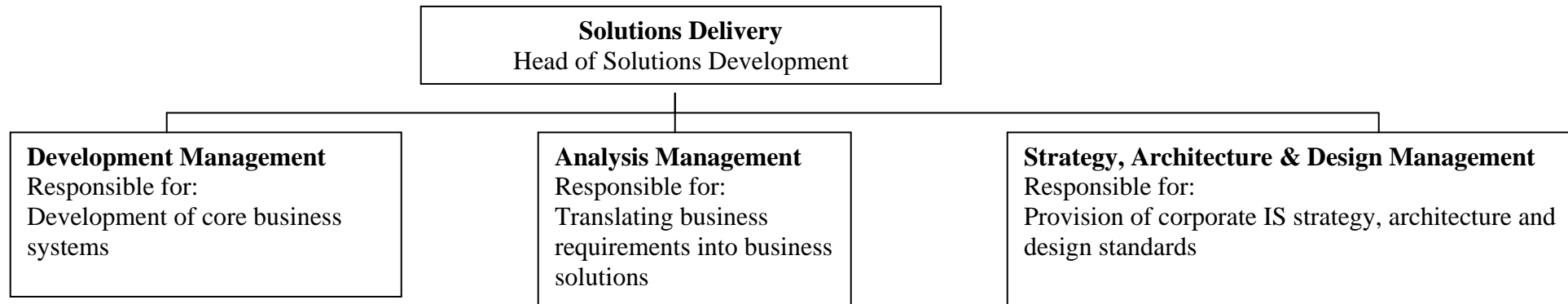
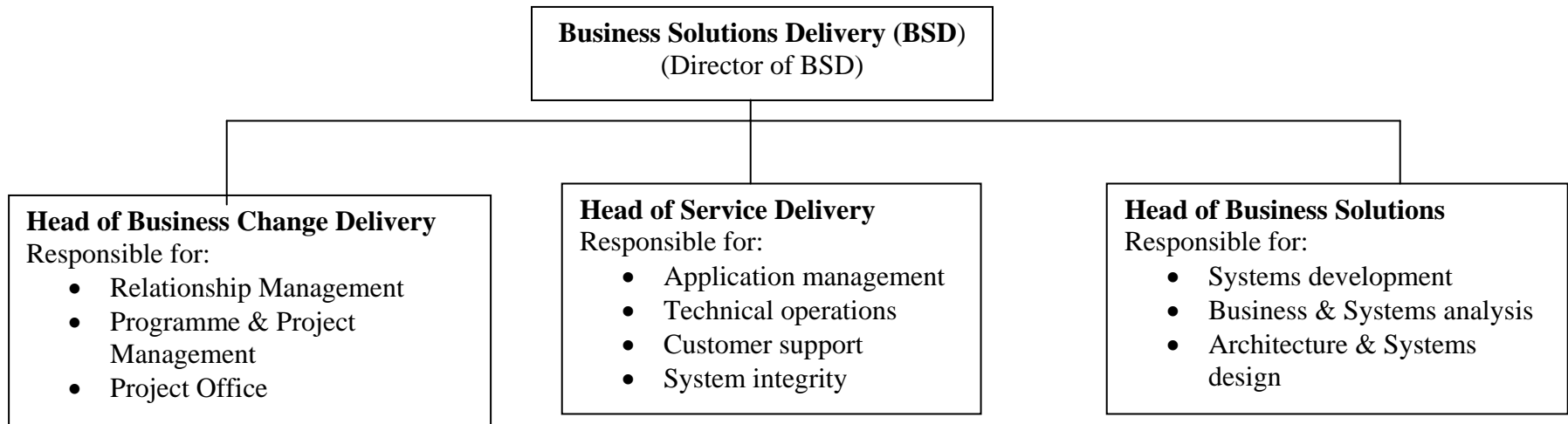
**Date Released:** 23 May 2007

### **Summary of request:**

- The current Companies House ICT strategy for the whole organisation and if it was under review the date when it will be published.
- The Companies House Organisation chart showing how the ICT Department is structured with the main decision makers.

### **Information released:**

- Companies House released its latest ICT strategy dated October 2004. At the time of release it was in the process of being completely re- drafted. It is hoped that this will be published during the course of the year. It should be noted from the content of the strategy that it is an internal document and was purely intended for internal use only. (This document is available upon request to the Information Rights Team, Companies House Crown Way Cardiff CF14 3UZ. Telephone 029 2038 0616, email: [jchainey@companieshouse.gov.uk](mailto:jchainey@companieshouse.gov.uk) or [charnett@companieshouse.gov.uk](mailto:charnett@companieshouse.gov.uk) )
- The attached ICT Organisation Chart for Companies House was released. Companies House has a Business Solutions Delivery Area which includes all our ICT functions.



**Business Change Delivery**  
Head of Business Change Delivery

**Programme & Project**

Responsible for:

- Programme management
- Project management
- Standards and methodology

**Project Office**

Responsible for:

- Portfolio management
- Resource management
- Project Office
- Project Support
- Project Planning

**Relationship Management**

Responsible for:

- Suppliers relationships
- Service level management
- Benefits realisation
- Change management
- Service reporting

**Service Delivery**  
Head of Service Delivery

**Applications Support**

Responsible for:

- Application management
- Release management
- Database management

**Customer Service**

Responsible for:

- Desktop application support
- Service desk
- Configuration management

**Systems Integrity**

Responsible for:

- Security
- Business Continuity
- Testing
- Performance & Capacity

**Technology Operations**

Responsible for:

- Server & Storage Management
- PC Support
- Networks & Netware Management